SACS Newsletter

May 2013

Newsletter of SACS Software

User Conference
SACS 2013 User Conference Recap

The SACS 2013 User Conference was a resounding success. There were over 300 people in attendance. Your active participation in our training classes enhanced the learning experience. The exchanging of ideas allowed everyone to bring back information that will improve the operation of their agency.

You will find more information about the new features and software announced at the user conference in this newsletter.

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SACS Software Celebrates 25 Years
1988-2013

The first SACS Housing Software installation was in October 1988.

In his opening remarks to the attendees of the SACS User Conference, Danny Lloyd presented a history of Scott Accounting & Computer Services, Inc. The company began with four people in the accounting division and one for the software division.

The first installed customer used the Unix operating system. They had one server, one terminal, and two printers. The only module available was Tenant Accounts Receivable. The customer could move in a tenant, accept payments and print a daily statement of operation. Four additional reports were available.

Today SACS Housing Software consists of 1000 programs. We have grown from the first customer to well over 300. A staff of 30 people now serves our customers.

25th anniversary

Customer Driven Design

The development of SACS Housing Software has always been about the needs of our customers. We are proud of this heritage and released our new slogan during the SACS 2013 User Conference.

"We strive to make your job easier."

Our goal is to make your job easier through technology, innovation, and determination. SACS Software continuously solicits feedback from our customers on ways to use technology to reduce their work load. The future is now and we are doing the hard work for you.

In addition to our new slogan, we displayed our new banner during the general session. A picture is shown at the bottom of this page.

In keeping with our founding principles, we want to hear your suggestions and recommendations. We sincerely want to make your job easier.

SACS Custom Services

In March Scott Accounting & Computer Services, Inc. created a new division, "SACS Custom Services". This division of the company has been charged with providing services related to devices connected to your network.

Our first venture is network based cameras. We offer an array of solutions for visually monitoring rooms, buildings, or other areas of your campus. Our solution includes the ability to record audio in select rooms along with the video.

We have customers who have installed cameras with microphones in interview rooms. These recordings can be stored for long term retrieval.

These cameras can be easily monitored from your desktop computer. We even support the ability to view cameras from your smart phone.

Contact our sales department to schedule an on-site visit.
We will provide you with a customized solution to meet your budget.

[Example of a ceiling mounted camera]

We will soon be offering voice-over-ip telephone systems. These telephone systems easily integrate into your network and provide many advanced capabilities at very attractive prices.

Developer's Corner

This newsletter contains a list of the new features, reports and applications announced at the SACS 2013 User Conference. You will see that we have been busy enhancing SACS Housing Software.

During the conference we demonstrated our new tablet based Work Order system. Live testing is scheduled for the end of this month. We will send out a SACS News Flash when this software is available to purchase.

All customers will get access to the new SACS Report Scheduler. This application allows users to schedule data queries for delivery by email. For example, you can get a list of members turning 18 for the current month delivered to your email on the first day of each month.

Many of you are starting to embrace

Current Software Build: 4794

Release Date: 2/18/13

the concept of a "paperless" office. We have had many of you purchase our Document Manager application. Our next planned advancement is electronic document signing. We have already purchased equipment to capture signatures. We are now developing software that will allow your tenants to sign their documents using an electronic signature pad.

This summer we will transition our applications to the new Microsoft 4.5 framework. This will allow us to take advantage of new technologies. What does the future hold? More enhancements to make your job easier.

Tech Tips

There are new reports that SACS has made available in the recent updates. We want to be sure that you take advantage of these. If you do not see these reports in your menu, be sure to have your SACS administrator give you access.

Management Operation Indicators
The Management Operation Indicators report is located in the Tenant Receivable Reports menu. This report produces a summary, by Project, for the Occupancy Rate and Tenant Accounts Receivable Ratio as described by the PHAS Interim Rule - Mass Version 3.0

Financial Indicators
The Financial Indicators report produces financial indicators as required by HUD for FASS, including the Quick Ratio, the Months Expendable Net Assets Ratio (MENAR), the Debt Service Ratio (DSCR), and for MASS, including the Tenant Accounts Receivable Ratio, and the Accounts Payable Ratio.

Email/Text Notifications

Take advantage of SACS Email/Text notifications with the following programs:

Work Order text notification
Send a text to the maintenance worker notifying of the work order number, address, and description of work to be done.

Units turned over to occupancy
Email Occupany department when unit status is changed to occupancy.

Payroll direct deposit
Employees receive a password protected PDF attachment of the payroll stub.

Landlord direct deposit
Send landlords an email containing the amount of the deposit including the check detail.

Inventory re-order
Receive an email when an item has reached its reorder point.

Leave requests
The department head can be set to receive emails when an employee requests leave.

Purchase requisition
The department head can be set to receive emails when a purchase requisition is entered.

Contact SACS Technical support for assistance.

Phone: (256) 329-2646
Email: support@sacssoftware.com

Mobile Applications

Mobile computing has moved to the forefront of business operations. In keeping with this trend, we have developed mobile applications to improve the efficiency of your agency. With their lightweight and minimal design, tablet PCs easily fit this need. Their rugged design makes them extremely durable. Our inspection software is now available for the tablet. It will soon be joined by the Work Order Application.

SACS Tablet Work Orders

The SACS Tablet Work Order application increases maintenance productivity by reducing fuel costs, eliminating paper, and duplicate data entry. Management benefits by having up-to-date information on work orders and worker times.

SACS Tablet Work Orders allows maintenance workers to enter new work orders and complete their assigned work orders in the field. The system will also track time, inventory items used, along with a description of the work completed.

The SACS Tablet Work Order Application Features:

- Enter and complete work orders.
- Easily track worker times.
- Take and store pictures of the work completed.
- Record tenant signatures.
- Large screen for easy data entry.
- Fully integrated with SACS Housing Software.

SACS Widget

The SACS Widget provides you real-time data in an easy to use desktop tool. Managing your agency is easier with instant access to critial operation information.

View real-time data for items like Accounts Receivable Balance, Outstanding Work Orders, Vacant Units, and more!

The updated SACS Widget includes the following features:

- New Skin. This new look enhances your experience.
- Set Thresholds for items. This shows a status bar for a quick visual indicator.
- Program launch. This allows you to quickly run a report to give you detailed information associated with the item.

SACS Web Services

Register Your Domain

Before publishing a website on the internet or having a branded email address, you will need a registered domain name, like yourhousingauthority.org. SACS will assist you in finding and registering your own domain name.

Website Design

SACS offers website design services to build your own presence on the World Wide Web. We have experienced developers and tools available to provide you an economical solution.

Email Hosting

Create a professional email address with your domain name. Using your own domain will allow others to quickly identify your agency. Our email hosting package includes virus scanning and spam detection.

"Improve the image of your agency on the web."

SACS Web Application Suite

The SACS Web Application Suite consists of several features that can improve the efficiency of your ageny's operation.

Opening the waiting list can sometimes be a challenge when you potentially have thousands of applicants eager to submit an application. The online application allows applicants to apply over the internet, saving employee time and reducing duplicate data entry.

Eliminate routine phone calls inquiring on waiting list position or a resident's rent amount. The SACS Web Application Suite is designed to handle all of these tasks over the internet.

- **Online Applications**
  Online Applications give potential applicants the ability to apply for housing online. The SACS Online Application is an easy, step-by-step application that is imported into SACS Housing Software.

- **Applicant Inquiry**
  Once the application is submitted, the applicant can view their position with Applicant Inquiry.

- **Tenant Inquiry**
  When a tenant is housed, they can view their balance, rent amount, and future rent changes.

- **Employee Inquiry**
  Employees can view their payroll checks and pay history.

- **Agency Statistics**
  Administrators can view the Agency Statistics. These can be customized for your agency. View real-time figures from your computer or smart phone.

- **Occupant Search**
  Quickly search for occupants from the web.

SACS PIC Critical Care

SACS offers a variety of services to assist you with your PIC sumbissions, from a one-time cleanup solution to providing you with a complete full service PIC management system. Contact SACS Sales for details.

SACS PIC Management

Submit your PIC records

Correct any errors

Keep you above 97% reporting rate

Monthly monitoring

SACS PIC Cleanup

One-time service to clean up your PIC records.

SACS Report Scheduler
Customized automatic email reporting service

SACS can build your agency customized reports to be automatically emailed on a schdule. They can be configured for daily, weekly, or monthly distribution. Below is a sample of a Members Turning 18 report that was generated from the SACS Report Scheduler. Contact our sales department for more information for the required setup.

SACS Housing
Members Turning 18

Name	Birth Date	Age
Jones, Joe	2/25/1994	18
Lloyd, Babe E.	2/25/1994	18

Created with the SACS Housing Reporting Service

Upcoming Events

Conference season is here! SACS will be attending several workshops and conferences this year. Stop by our booth and visit with us to check out our latest developments. Don't forget to sign up to win our prize giveaways. Here is a list of events SACS will be attending:

PHADA - San Antonio, TX	May 19-22
GAHRA Spring Workshop - Macon, GA	May 19-21
SERC-NAHRO - Annual Conference - Atlanta, GA	June 23-26
GAHRA Maintenance Workshop - Macon, GA	July 22-26
MAHRO Annual Conference – Biloxi, MS	August 7-9
CCHRCO Annual Conference – Hilton Head, SC	August 24-28
AAHRA Annual Conference - Panama City Beach, FL	August 26-28
TAHRA Annual Conference - Chattanooga, TN	September 15-17
GAHRA Annual Conference - Augusta, GA	September 21-23

If your conference is not listed above, please email sales@sacssoftware.com with details.

SACS Software

Contact Information

SACS Software
1949 Cherokee Road
Alexander City, AL 35010-0190

Technical Support: 256-329-2646
Sales: 888-897-4012
Fax 256-329-0185
eMail sales@sacssoftware.com
www.sacssoftware.com