

2008 User Conference

The 2008 User Conference was a big success. We had 325 people in attendance. This conference marked our 20th year providing software solutions to housing agencies. These past 20 years would have not been possible without your support.

During the general session a movie showing some of the new features in SACS.Net was presented. You can view this movie at this link:

<http://www.sacsinc.com/SacsMovie.asp>

If you would like to serve on the Conference steering committee, please send an email to Grant Dark, grant@sacsinc.com. The steering committee meets before the Conference to determine the classes that will be taught.

SACS News

On July 24th we upgraded our telephone system. This upgrade will now give you that capability to directly dial many of our employees and departments. The following numbers are now in effect:

Sacs Technical Support (256) 329-2646
Sacs Sales (256) 397-1999

Our accounting division has assigned numbers to each accountant. If you are an accounting customer, you will be sent those numbers in a separate mailing.

This upgrade gives you faster access to our employees and allows us to serve you better.

Welcome Aboard

Please join us in welcoming our latest SACS Users:

Auburn Housing Authority, Auburn, AL
Milledgeville Housing Authority, Milledgeville, GA
Monticello Housing Authority, Monticello, GA
Palatka Housing Authority, Palatka, FL
Sparta Housing Authority, Sparta, GA



*Serving the public housing
industry for 40 years.*
<http://www.sacsinc.com>

SACS.Net

Sacs.Net version 2.0 has been installed on all of our customers. Version 2.0 contains new features and allows our developers to take advantage of new technologies just released by Microsoft. Now that everyone is on the latest version, we have activated our automatic updates. With the automatic updates activated, users designated as administrators will see a link notifying them that an update is available for download. Clicking on the download link will take you to our website where you will find more information about the update. This webpage contains a link to the installation instructions, release notes and the update.

The automatic update notification service was enabled on July 9th. Users designated as administrators should receive a notification message on their menu within 24 to 48 hours. We will be contacting each customer to verify that this service is operating properly and assist with installing the update.

Sacs.Net updates will be associated with a build number. The latest release on our website is build number 3112. You can check the build number installed on your system by clicking on the menu's Help option, then About.

We plan to release incremental updates once per quarter or as needed. If you are interested in being a beta test site, please send an email to Grant Dark, grant@sacsinc.com.

State Conferences

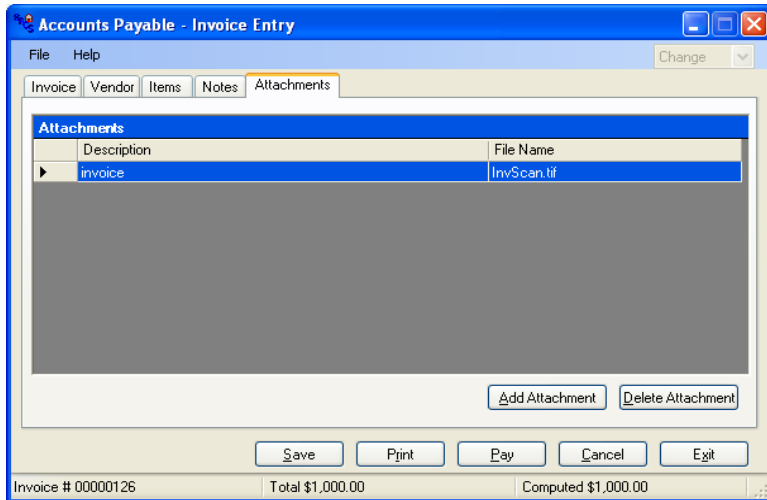
We will be attending the following Conferences during the 3rd quarter of 2008:

FAHRO	Miami, FL	Aug. 12 th – 14 th
MAHRO	Biloxi, MS	Aug. 20 th – 22 nd
AAHRA	Panama City, FL	Aug. 25 th – 27 th
CCHRCO	Myrtle Beach, SC	Aug. 25 th – 27 th
KHA	Lexington, KY	Sept. 8 th – 11 th
TAHRA	Nashville, TN	Sept. 14 th – 16 th
GAHRA	Augusta, GA	Sept. 29 th – 30 th

Please come by and visit with us! We look forward to seeing you there.

SACS.Net Features

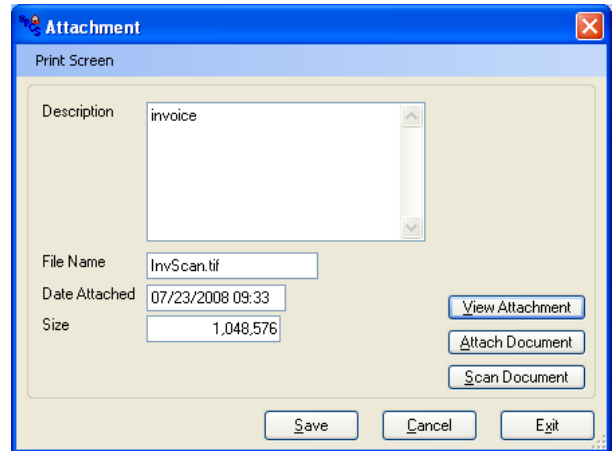
In an effort to save you time, we have the capability to attach documents to tenant and other records in Sacs.Net. The latest changes now allow you to scan documents directly into the software using a low cost scanner. The scanning capability is currently implemented in the Conventional and Section 8 Data/Applications program, Tenant Security Incidents and Accounts Payable Invoice Entry.



The original application for admission and other original documents can be attached to applications for quick reference.

The ability to attach copies of invoices and bills to an invoice gives the accounts payable clerk and management quick access to the original documents.

You can use any low cost TWAIN enabled scanner. We demonstrated the HP 5590 scanner at the Conference. It allows you to scan both the front and back of documents without operator intervention.



SACS Housing Inquiry

SACS has developed a new application for the PDA or Smart Phone. The SACS Housing Inquiry application allows PDA and Smart Phone users to enter a tenant or occupant's name and verify their residency. If you have imported a picture of the occupant it will be displayed.

This application has the ability to import all tenants and family members, from the SACS.Net Conventional and Section 8 housing modules.

This application will be a great benefit to your maintenance workers, police/security officers as well as anyone who needs to quickly look up residency information for an occupant.

If you would like to receive any additional information and a price quote, please contact Sherri Blasingame at sherri@sacsinc.com.

Around the 15th of each month we send out the SACS Tip of the Month. If you have not been receiving these tips, please register for access to our website.

Technical Support

SACS Technical Support can be contacted by phone, email or fax. Please be prepared to provide any documentation about the problem you are reporting. We will respond to the problem in the way that it is received. If you chose to email technical support with a problem, we will respond by email.

In order to expedite your support request, please be familiar with how we log in to your system. If you must provide us with an IP address, have it available when you call.

Useful Information

256-329-1205 Main Number
256-329-2646 Technical Support
256-329-0952 Accounting Fax
256-329-0185 Technical Support Fax
Website <http://www.sacsinc.com>

Through our website, you can sign up for Technical Support emails, review and install updates for the software, and find contact information for all employees at SACS.